



Playbook briefing for Press

10 February 2021

Questions & Answers

Before You Travel

Category	Related Stakeholders	Question	Comments
14 Days Quarantine Activity Plan	Press	If a team member tests positive before departure, will there be a possibility to exchange that person?	No. There will be no process on last minute changes.
Accommodation	Press	We have booked for the game time with AMS. Can we book additional 14 days prior to match?	After the addendum to the accommodation allocation for 2021 is concluded, please make additional requests through AMS. Depends on availability, we may not be able to meet your requirement, but we will do our best.
Accommodation	Press	If I stay at a non-official hotel, may I still take the Official Media Transport? Is there a list of official hotels? May I still apply for a room at an official media hotel?	The list of Meeting points will be uploaded on the press operations extranet when it's ready. Please check if there is a meeting point near the hotel you booked. If there is no meeting points near your hotel, please contact press operations at pressoperations@tokyo2020.jp .
Accommodation	Press	It would be more than helpful if you can send in some practical hotel names or places close to the Stadiums for us to book personally. As most of us do not know the area specifically and do not know distances/populated/safe areas, would appreciate if you could help us get the locations.	The list of Meeting points will be uploaded on the press operations extranet when it's ready. Booking at the hotel near the meeting point will be highly recommended.
Accommodation	Press	Is it possible that the organisation arrange more hotels for the media, due to the fact the protocols are very strict journalists who were thinking about staying in Airbnb or friend's houses will need to change their idea?	The accommodation request process has been closed before the postponement, therefore there is no new accommodation program. For those who book the hotel on their own, please contact press operations and ask for their advise on what the best option.
Accommodation	Press	Is hotel booking through the LOC now mandatory as public transport cannot be used? If yes, how do we proceed with that?	The list of Meeting points will be uploaded on the press operations extranet when it's ready. Please check if there is a meeting point near the hotel you booked. If there is no meeting points near your hotel, please contact press operations at pressoperations@tokyo2020.jp .
Accommodation	Press	About housing and transport: I was planning on staying far from Tokyo near the velodrome in a hotel or apartment -- since taking public transport is not allowed, how can we access the Olympic Games transport if we are not near MPC? Will there be other access points throughout the great Tokyo urban area?	The use of public transport is under discussion with Japanese government. More detailed information including alternative option will be informed in the playbook V2.
Accommodation	Press	Will there be an effort to consolidate media hotels?	No. Tokyo 2020 Accommodation are reconfirming the existing media hotels. Once the contracts are concluded the accommodation allocation for 2021 will be confirmed along with the addendum.
Accommodation	Press	If a media house decides that under the given circumstances it is no longer appropriate to cover the Games, is there a deadline until when this decision has to be made? And how about the rates already paid? And as the use of public transport is prohibited, how do we get around from our hotel to the venues? Only by shuttle?	The accommodation cancellation policy which has been announced will be applied. The use of public transport is under discussion with Japanese government. More detailed information including alternative option will be informed in the playbook V2.

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Accommodation	Press	Given all the restrictions for media now, will the public be allowed to stay at media hotels?	Media hotels are not exclusive use by accredited media.
Accommodation	Press	Based on this new information on how press can operate we may change how many people we deploy to Tokyo which may not require as many hotel rooms. Are we able to change our allocations and secure refunds? If so, what is the deadline?	The cancellation policy has been announced and will be applied (you can find it in the Media Extranet). Please contact Tokyo Accommodation department
Accreditation	Press	Are there any plans by TOCOG to reduce the amount of accredited journalists on site for Tokyo 2020?	There is no plan to reduce the number of accredited press. The current plan is to have controlled access to the venues via the booking system.
Accreditation	Press	Due to the restrictions (quarantine) I suppose that many media are thinking of reducing the number of people to cover the games in Tokyo, would there be flexibility for the change and modification of accreditations and accommodation?	The timeline for Accreditation and Accommodation has already been announced and it must be observed. If there is any specific situation, please contact the Accreditation team at acr.media@tokyo2020.jp and/or Accommodation team at accommodation_prs@tokyo2020.jp , for assistance.
Accreditation	Press	If I have a confirmed positive test for COVID-19 during the Games or before the opening, is it possible that my coworker who is not accredited substitutes for me?	There is no process for last minute substitutions.
Accreditation	Press	Will you reduce also the number of accreditations for journalists, because of the cutting the capacity at the events?	There is no plan to reduce the number of accredited press. The current plan is to control the access to the venues via the booking process.
Accreditation	Press	Thank you for your efforts. Is there anything to say about the number of press accreditation? Is there a chance this will be reduced, or will all press who have been accredited keep their accreditation?	There is no plan to reduce the number of accredited press. The current plan is to control access to the venues via the booking system.

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Insurance	Press	What should the medical treatment and repatriation insurance cover?	<p>Medical treatment and repatriation insurance should cover actual cost of medical treatment (at least those incurred in Japan), which is caused by both injury and illness while staying in Japan. It should also cover actual cost of repatriation associated with the aforementioned injury, illness, and death / permanent disability resulting from. The recommended limit of insurance should be at least JPY 10,000,000- considering the level of medical treatment cost in Japan.</p> <p>You have an option to buy medical treatment and repatriation insurance for inbound travelers in Japan. You can buy it from the website such as below using your smartphones and credit card. The cost of insurance should be borne by yourself. https://japantravelinsurance.net/english.html</p>
Paralympics	NPC	Are multi-sport press officers on E accreditations allowed to go to different venues and mix with different sports	<p>E accredited individuals will have to go through the booking system. Consideration will be taken for press attachés accredited under E category. More details to come with v2 of Playbook.</p>

At the Games

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14 Days Quarantine Activity Plan	Press	Will EPs photographers be allowed at the medal days for Equestrian sports?	The priority for access to venues is still under discussion. Further information will be provided by no later than April.
14 Days Quarantine Activity Plan	Press	The Playbook says face shields are not adequate. But should we equip journalists to wear face shields over their masks, to be worn while waiting to get through security cordons? (assuming full mask is unsuitable for security checks). How will facial recognition work? Will it work with masks or will media have to take their masks off to get through security screening?	When getting through security screening, you are asked to remove the face mask, but it'll only be for a short period of time. Wearing the face shield would be a personal choice as it is not a mandatory to get through the security screening.
14 Days Quarantine Activity Plan	Press	Regarding the 14 days activity plan, how will that work for media who needs to change coverage? What happens when we need to change plans? We might need to travel for a football match for example if our nation's team qualifies for the next round. Or an athlete who over performs in qualification needs coverage in the finals. In short, plans that are made days ahead might be totally irrelevant for news media the next day, depending on what happens.	The detailed information about describing activity plan will be provided when the Playbook Ver.2 is updated.
14 Days Quarantine Activity Plan	Press	In the activity plan about the first two weeks, would the first week of the Olympics be included when you arrive just one week before the start of the Games? That would mean that we have already make a plan for the first week of sports which normally depends on the results	The first two weeks means the first two weeks after arrival in Japan.
Accreditation	NOC	About 80 percent of media at the Olympics are from the RHB companies. Are you planning to reduce number of the RHBs staff people?	This is a separate quota allocation to the press
FAB	NOC	If it is prohibited to go to restaurants and shops, does that mean that members of press will have catering arranged at the MPC/IBC, venues and/or media hotels?	We have 4 restaurants/cafes open at MPC/IBC, and amongst which one place opens 24 hrs.
FAB	Press	How can journalists manage to buy food if they don't live in an official media hotel and aren't allowed to visit shops and restaurants?	This is very important issue. While the media from overseas are in Japan, they will be asked not to have close contact with people in Japan. This rules will be applied for all stakeholders which must be followed. The detailed information will be informed in April.
FAB	Press	What meal options will be available within the MPC? Will all restaurants be open and be available for press who are under quarantine?	We have 4 restaurants/cafes open at MPC/IBC. One restaurant will be open 24 hrs.
FAB	Press	Will media working at the MPC be allowed to eat at restaurants near the MPC - for example, in the mall in the office building?	Yes, if those restaurants/food facilities are listed on the "List of Destinations and Movement". The MPC has 4 restaurants/cafés available to Press.

At the Games

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Filming	NOC	Could the NOC press attaches be allowed to organize virtual video press conferences for media from their country (to watch it remotely) from the Olympic Village with participation of athletes/coaches/officials? Or this should be considered as a violation of the rights of RHBs?	Yes, NOCs can organise virtual press conferences following all sanitation protocols and physical distancing.
Filming	Press	To help limit and distance media at MPC news conferences, will IOC/OBS and national teams in particular to make a file or stream available from a host camera outlets can record while still respecting ENR rules on any live re-usage?	Please see News Access Rule linked below https://www.olympic.org/documents/games-tokyo-2020-olympic-games
Filming	Press	Will we be allowed to film any 'colour' in Tokyo for TV?	Information on filming activities around Tokyo will be available in April.
Info	Press	For those who are accredited but due to a pandemic will eventually be unable to come to Tokyo 2020, will it be possible to access the intranet information platforms on events from their headquarters?	Remote access to myInfo is being considered for accredited individuals who do not travel to Tokyo.
IOC Session	Press	What restrictions will be in place for access to IOC Session, IOC hotel?	Access for the IOC Session will announced by the IOC in due course.
MIX	IF	Will any additional transport be made available to those organisation not using official media hotels, both for transport to and from airports and during competition? Does a hotel airport shuttle count as public transport? Affordable accommodation located centrally to all venues is a challenge in Tokyo and we were counting on the use of public transport for media staff to be able to move around, especially during competition.	The use of public transport is under discussion with Japanese government. More detailed information including alternative option will be informed in the playbook V2. The list of Meeting points will be uploaded on the press operations extranet when it's ready. Please check if there is a meeting point near the hotel you booked. If there is no meeting points near your hotel, please contact press operations at pressoperations@tokyo2020.jp .
MIX	Press	If anyone in our team is tested as positive, are there any procedures to assign substitutes? What are the chances that the requests for access to competition venues are rejected? Will it be the first come first serve basis? Will a booking be for a whole venue not only for the VMC? (I guess a situation where the capacity of VMC is full but the press tribune and photo zone still have widely open space, such as in the surfing venue.) Though it says we cannot go out to restaurants or bars, what kinds of meal options are available throughout the game period?	Approval of requests in the booking system will be based on similar principles applied for the high demand events. To guarantee international coverage of the events; to ensure access to accredited press representing the NOCs/NPCs whose athletes and teams are competing in the events and to ensure an efficient and safe working environment for the media. The policy in this regard will be finalised in April.
MIX	Press	Are there any problems if our team members living near the venue go back to their home every night, staying with their family members?	Japanese residents can go to the stadium from their residence.
MIX	Press	Please provide clarification on Official/nonofficial accommodation and Official transport to the Media team	The list of Meeting points will be uploaded on the press operations extranet when it's ready. Please check if there is a meeting point near the hotel you booked. If there is no meeting points near your hotel, please contact press operations at pressoperations@tokyo2020.jp . The detailed information about media transport services will be informed in April

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MIX	Press	If anyone in our team is tested as positive, are there any procedures to assign substitutes? What are the chances that the requests for access to competition venues are rejected? Will it be the first come first serve basis? Will a booking be for a whole venue not only for the VMC? (I guess a situation where the capacity of VMC is full but the press tribune and photo zone still have widely open space, such as in the surfing venue.) Though it says we cannot go out to restaurants or bars, what kinds of meal options are available throughout the game period?	Approval of requests in the booking system will be based on similar principles applied for the high demand events. To guarantee international coverage of the events; to ensure access to accredited press representing the NOCs/NPCs whose athletes and teams are competing in the events and to ensure an efficient and safe working environment for the media. The policy in this regard will be finalised in April.
MIX	Press	Are there any problems if our team members living near the venue go back to their home every night, staying with their family members?	Japanese residents can go to the stadium from their residence.
MIX	Press	Please provide clarification on Official/nonofficial accommodation and Official transport to the Media team	The list of Meeting points will be uploaded on the press operations extranet when it's ready. Please check if there is a meeting point near the hotel you booked. If there is no meeting points near your hotel, please contact press operations at pressoperations@tokyo2020.jp . The detailed information about media transport services will be informed in April
MPC	Press	For media renting private offices in the MPC, can you provide some additional space to guarantee we can keep the social distance while being in the office?	Layout in the MPC has been almost completed, therefore it will be difficult for the layout changes. If there is such a need please contact Tokyo 2020 Press Operations.
MPC	Press	How do you expect catering to work in the MPC?	There are four different restaurants and one of them will be in 24 hours operation.
MPC	Press	Considering the physical distancing rules at the MPC, should we assume that guest day passes for unaccredited colleagues will no longer be granted? If some will still be, has the process to acquire them changed from what it should have been in 2020, and has the limit of 5 been decreased?	The IOC and Tokyo 2020 are working on the revised policy. If you are relying on guest passes heavily, this needs to be reviewed as a more restrictive policy will be applied. The number of guest passes will be massively reduced.

At the Games

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MPC	Press	Can you explain the rules for the use of MPC private office - how many people are allowed, who else will get access?	The detailed guideline/rules for the private offices in the MPC will be released in the playbook V2 in April. All accredited individuals from a media organisation with private office will be allowed to access the MPC at any time.
MPC	Press	Would you please have a special focus on the rules to be respected inside private offices? Our layout has been approved but I don't think it is very compatible with physical distancing for instance. Do we have to minimize people working at the same time inside our private office?	The detailed guideline/rules for the private offices in the MPC will be available in the playbook V2 in April.
MPC	Press	What about social distancing space needs in MPC private offices?	Detailed guideline/rules for the private offices in the MPC will be included in the playbook V2 in April.
MPC	Press	What are the regulations private offices have to follow, e.g. minimum sqm per person?	The detailed guideline/rules for the private offices in the MPC will be included in the playbook V2 in April.
NOC House	NOC	What about Olympic Houses hosted by different NOCs, are they allowed both for press and athletes?	Details for media annex destination will be described in the Playbook V2. Please confirm athlete annex destination to NSC
NOC Press Attaches	NOC	Should Press Attaches who stay at the Village and work at MPC follow extra rules or guidelines?	There might be additional rules imposed by the residing in the Village. You should check through your NOC.
NOC Press Attaches	NOC	Concerning the press attache with armband, will it be possible for them to work in the mixed zone?	There maybe limitations on the number of armbands distributed to NOC Press Attachés. Further details to come in April.
NOC Press Attaches	NOC	How do we get the tickets for the high demand events? As a press attache do I have to come to the MPC to pick them up?	For High Demand Events (list of events TBD) the process will be exactly the same as the past games. IOC ticketing office will distribute tickets to the NOCs. For non HDEs a booking will be required via the booking system.
Paralympics	NPC	Can athletes visit NPC organised media hub for interviews and content capture for NPC digital channels?	Please contact the International Paralympic Committee for further information on this.
Paralympics	Press	Are you going to make any changes in the number of media announced by NPCs to practice the physical distance in the press zones?	The number of accreditation confirmed before the postponement remain the same.
Test Events	Press	Can foreign media go for media coverage of test events? Or Pre-olympic games testing? If yes, what measures have been taken for them?	The detailed information about test events will be announced as soon as finalised.

At the Games

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Transport	NOC	Will there be transport for all official hotels (and our team) if we're not allowed to use public transport. (We are not in a media hotel, but it is an official hotel [used by JOC]).	Access to Media transport is for individuals who have TM on the accreditation. For Media the meeting points are set near the Tokyo 2020 official media hotels for TM services. The use of public transport is under discussion with Japanese government. More detailed information including alternative option will be informed in the playbook V2.
Transport	NOC	Concerning the dedicated transport for athletes, NOC vehicles are eligible?	The athletes can access the MPC based on the current plan. The path which will not cross with the other media are secured for the athletes. Some kind of transport services are under consideration, but the NOCs can bring the athletes to the MPC with their vehicle.
Transport	NOC	If it is prohibited to use public transport for media, will there be dedicated transport to all venues? Does that mean that members of press will have to stay only in the media hotels in order not to use public transport? Will there be dedicated trains/coaches to venues like Izu?	The use of public transport is under discussion with Japanese government and all stakeholders must follow the rules/decision made by the Japanese Government. More detailed information including alternative option along with information on transport to/from Izu will be available in the playbook V2.
Transport	NOC	Will there be a mixed zone set up (with protocols) at the airport so media can capture Team arrivals? Or is the airport totally banned. Or is that a decision by the NOC's? Assume it remains a neutral venue?	The interview area at the airport will depend on the airport authority's decision, however all stakeholders are asked to move as quickly as possible through the airport, therefore it may be difficult to arrange the interview at the airport. Tokyo 2020 will liaise with relevant authorities to have more information informed in the playbook V2.
Transport	NOC	How will the transport of media work from hotels to MPC, resp. directly to the sport facilities? Earlier it was recommended for media to use the public transport. This is not the case now, but what the media should await in this issue?	TM services between the meeting point near the official media hotel and the Media Transport Mall (MTM), and the competition venues and the MTM will be available for the accredited media. The use of public transport is under discussion with Japanese government. More detailed information including alternative option will be informed in the playbook V2.
Transport	Press	About transport and of course our hotel: As you know, our hotel(s) are based at/located close to the metro station and we depend on the metro to go and back to the MPC. Can you tell me if we will have an exemption to use it?	The use of public transport is under discussion with Japanese government and all stakeholders must follow the rules/decision made by the Japanese Government. More detailed information including alternative option will be available in the playbook V2.

At the Games

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Transport	Press	Will there be special restrictions to move from one venue to another in Football?	Access to trains and flights will be allowed with restrictions. The full plan still TBD. The use of public transport is under discussion with Japanese government and all stakeholders must follow the rules/decision made by the Japanese Government. More detailed information including alternative option will be available in the playbook V2.
Transport	Press	How can journalists reach the venues if they don't live in an official media hotel and aren't allowed to use the public transport?	The use of public transport is under discussion with Japanese government and all stakeholders must follow the rules/decision made by the Japanese Government. More detailed information including alternative option will be available in the playbook V2.
Transport	Press	Can you tell us more about rules for using public transport and media hotels?	The use of public transport is under discussion with Japanese government and all stakeholders must follow the rules/decision made by the Japanese Government. More detailed information including alternative option will be available in the playbook V2.
Transport	Press	If media will not be allowed to take public transport - will Tokyo be providing buses from both of the Tokyo airports to media hotels?	The use of public transport is under discussion with Japanese government and all stakeholders must follow the rules/decision made by the Japanese Government. Alternative solutions for A&D services are currently looked at. More detailed information including alternative option will be available in the playbook V2.
Transport	Press	When will it be decided whether press can use public transport? If they can't, will there be extra Games transport direct from hotels to venues rather than via the MPC? If not, will there be an opportunity to change hotel? I chose a hotel for our team based on using trains to our venue but it will be a long journey every day if we have to go by Games transport to the MPC and then back to our venue so I'd want to change to a hotel closer the MPC if we have to use Games transport.	The use of public transport is under discussion with Japanese government and all stakeholders must follow the rules/decision made by the Japanese Government. More detailed information including alternative option will be available in the playbook V2.
Transport	Press	What will the transport and transfers from official hotels to the MPC look like?	TM services between the meeting point near the official media hotel and Media Transport Mall (MTM) at the MPC/IBC will be available for the accredited media. Please contact Tokyo Press Operations for detailed information
Transport	Press	Since the Playbook instructs the media not to use public transport, will the media transport network be expanded to include more routes and will that include transporting the media to and from the airport?	The use of public transport is under discussion with Japanese government and all stakeholders must follow the rules/decision made by the Japanese Government. More detailed information including alternative options will be available in the playbook V2.
Transport	Press	Where can we find a map or list of the transport meeting points? Are taxi's considered public transport or not?	The list of Meeting points will be uploaded on the press operations extranet when it's ready. A taxi is considered as public transport.

At the Games

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Transport	Press	How can we get from our hotel to different transport hubs without using public transport? Our present hotel is not linked to the olympic transport system.	The hub of media transport will be at Media Transport Mall (MTM) located at IBC/MPC only. TM services between the meeting point near the official media hotel and the MTM will be available for the accredited media.
Transport	Press	Will there still be media transport from MPC to venues like other games?	TM will be provided between Media Transport Mall (MTM) and competition venues in Tokyo area.
Transport	Press	Will numbers/capacities on media buses be reduced due to distancing?	The capacities on TM is under determination considering physical distances and basic infection prevention measures. The detailed information will be informed in the playbook V2.
Transport	Press	Is it necessary for journalists to book their own transport? Or will you arrange transport for us? If journalists need to go to more than 1 venue, how can we access not using public transport?	The use of public transport is under discussion with Japanese government and all stakeholders must follow the rules/decision made by the Japanese Government. More detailed information including alternative option will be available in the playbook V2.
Transport	Press	Will there be media transport from Tokyo to Izu velodrome?	Media Transport services to/from Izu will be provided. The detailed information to be informed when it's confirmed.
Transport	Press	For those of us covering Athletics and the Marathons, can we have transport setup from the national Stadium to Haneda Airport to Sapporo and back each day so we may cover both the Women's Marathon and 100M final on Saturday, and Men's Marathon and Closing Ceremonies on Sunday? At our cost o.k.	There is no such transport service to cover both athletics and Closing Ceremonies. Please also be reminded that prebooking process will be in place to access the venues. More detailed information will be available at later time.

At the Games

Category	Related Stakeholders	Question	Comments
Venues	IF	Will media be allowed at training venues? If yes, is there going to be as well a booking system for that?	To be announced in April onwards
Venues	NOC	Who will attribute tickets for media to access to competition venues ?	For High Demand Events (list of events TBD) the process will be exactly the same as the past games. IOC ticketing office will distribute tickets to the NOCs. For non HDEs a booking will be required via the booking system.
Venues	NOC	At this stage, do you have any information on the possibility of press center of NOC houses to be considered annexe destination? Concerning the press attache with armband, will it be possible for them to work in mixed zone?	Details for the list of destinations will be in the Playbook V2. Press attachés with armband will access mixed zone.
Venues	NOC	Press and photographers will have to use booking system for daily access to competition venues. That means pretty much all events will be high demand in some way. Will these places still be distributed by NOC press attaches or will it be fully up to the IOC?	For High Demand Events (list of events TBD) the process will be exactly the same as the past games. IOC ticketing office will distribute tickets to the NOCs. For non HDEs a booking will be required via the booking system.
Venues	NOC	Does the mixed zone in the plaza replace the media conference rooms that are usually available? Will it be bookable by NOC and used by NOC, or just access restricted to a reduced capacity regardless of nation using the mixed zone?	No. Press conferences and/or interview rooms are still available, and it can be arranged through the NOC. Mixed zone will be working via bookings and strictly controlled to ensure the physical distancing.
Venues	NOC	How should the mixed zone work? How many media people will be allowed to enter the mixed zone? And others not allowed to enter should put their questions remotely?	We plan to have the mixed zone operational at every venue, though with reduced capacity. There will be chat system via web platform at press conference. There will not be remote access to mixed zone activity but the press might watch the Olympic Channel News live feed from mixed zone via CATV monitors in the Press Tribunes, Mixed Zone, and in the VMC in some venues.
Venues	NOC	How shall work contact of media with athletes in Sapporo, where the long distance events of track-and-field will be held?	We have same policy and procedure as venues in Tokyo
Venues	Press	For the event booking applications, will it be just a day before or will it be possible to book for more days in advance?	The policy regarding bookings through the booking system is still under discussion. The detailed information will be informed as soon as confirmed.
Venues	Press	How many and which photographers will be allowed to attend the medal days at the equestrian sports, EPs and "regular" photographers	The priority for access to venues is still under discussion. Further information will be provided by no later than April.

At the Games

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Venues	Press	Will reporters be able to interview athletes (arranged through team PRs normally) at Team Houses and Sponsor Houses (as there will be dedicated athlete transport). Ad hoc interviews outside the athletes village etc are ruled out?	Yes, you can arrange the interviews. The movement of athletes outside Olympic venues will be limited. In competition venues and athlete village mixed zones will be operating.
Venues	Press	If spectators numbers are halved or more, will there be possibility that press capacity can be increased (shooting from empty seat for instance)?	More details about the capacity of the venues will be announced in April.
Venues	Press	Will it be possible for smaller organizations to register a full games plan in advance to ensure access to venues and photo positions for coverage of specific athletes? I will be the only photographer and would like to know that I can cover my athletes. I can submit a full games plan ahead of the start of Tokyo 2020.	Each individual will have to use the the Booking System to access venues. Further details on this will be available in April.
Venues	Press	Is there, in the plans for as far as we know now, always a 'mixed zone' in the stadiums after the events? I'm asking this because we originally planned to come to Tokyo with six reporters for our newspaper. We have to answer the question now if this still is the right amount of reporters. In order to make that decision it's important to know whether we will be able to speak to the athletes after the events.	Access to the Mixed Zone will be limited. In some venues there will be an additional supplementary device to access -the mixed zone. Further details will be announced in April.
Venues	Press	Will accredited press in Tokyo have priority with online/virtual press conference, compared to journalists who cover the olympics from their home country?	Access to myInfo from remote is currently allowed for accredited media organisations with staff on the ground. Additional access might be possible, but still TBD
Venues	Press	Will there be mixed zones available for written press at any venue, or do you only plan digital press conferences?	Mixed Zones will exist at the venues as usual but there will be limited capacity. All press conferences will be streamed live via web platform
Venues	Press	Is there guaranteed access for major news agencies at every Olympic venues via the pre-booking system?	Approval of requests in the booking system will be based on similar principles applied for the high demand events. To guarantee international coverage of the events; to ensure access to accredited press representing the NOCs/NPCs whose athletes and teams are competing in the events and to ensure an efficient and safe working environment for the media.

At the Games

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Venues	Press	<p>The booking system for daily access to competition venues, how does it work for multi-national agencies, with regards to the notion that part of the approval of request will be based on representation of NOCs who have athletes competing? Our agency is based in both Sweden (main market) and Norway and have photographers accredited from both nation's allocation of EPs. Because of logistical reasons we might need to have a Swedish photographer covering a Norwegian athlete, and vice versa. When applying for access to an event, will it be based on that individual or can our agency apply for an event and afterwards assign the photographers?</p> <p>At previous games with high demand events we have been able to sort this out by negotiating with the different NOCs who were allocated tickets, but if the booking system is too automated we foresee that we might miss out on any of our great athletes. Also, what happens if a staff member is put into quarantine the day before the event? Can we reallocate that event ticket to another of our photographers? At last, what is very important is that coverage changes because of what happens. If for example an athlete loses in the early rounds of wrestling, we might not need to cover any more of the wrestling that day, meaning that our spot can go to someone else. And vice versa, a spot could be opened up for us if another media outlet chooses to cut off their coverage and leave the venue. Will there be some kind of standby-list for these situations? Because otherwise you might end up not filling the available spots when it's time for finals.</p>	<p>The policy for priority access to venues via the booking system will be finalised at later stage.</p> <p>In regard to the question about the case when the staff is put into quarantine the day before the event, the detailed information on the process to be informed in the playbook V2.</p>
Venues	Press	Would it be possible for media to set up 1-on-1 interviews with athletes at the games venues?	One-on-one interviews can take place in the mixed zone following all sanitation protocols and physical distancing requirements. In some venues there will be an additional supplementary device to access mixed zones.
Venues	Press	I will be the only photographer from my organization having to cover several sports and athletes. Will the venue/photo position registration and allocation system be fair for small companies? Or will the big organizations be able to preferentially get all of the spots? I need to know I can cover the athletes I need to.	Approval of requests in the booking system will be based on similar principles applied for the high demand events. To guarantee international coverage of the events; to ensure access to accredited press representing the NOCs/NPCs whose athletes and teams are competing in the events and to ensure an efficient and safe working environment for the media.
Venues	Press	If there will be limited movement between and within venues, will there be more or fewer opportunities for remote cameras?	Space for remote cameras in the venues will not be increased.
Venues	Press	I'm a sports specific journalist. Am i guaranteed entry to my venue?	Approval of requests in the booking system will be based on similar principles applied for the high demand events. To guarantee international coverage of the events; to ensure access to accredited press representing the NOCs/NPCs whose athletes and teams are competing in the events and to ensure an efficient and safe working environment for the media. The policy in this regard will be finalised in April.

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Venues	Press	Before booking our accommodation, we need to know the number of positions we will have in the different venues in order to calibrate our coverage according to the accesses: Can you tell us how many press seats we can expect to have as an International Agency in the athletics stadium, swimming pools, Gym, judo ? How many positions for photographers?	Work is-on going to minimise the reduction of each press area under COVID-19 countermeasure. We cannot guarantee at this stage if everyone will get the confirmation of access for every event. Details on priorities will be available at later stage.
Venues	Press	After reducing the capacity of press areas across the competition venues will it be possible to know in advance which events will every accredited media be able to attend? Especially for regional media, for whom covering the Games involves a high economic effort, failing to cover competitions where their athletes are represented would be a great loss.	The policy and parameters for the booking system will be communicated in April with v2 Playbook.
Venues	Press	Will the media be able to take pictures of downtown Tokyo? What will be the organization of mixed zones?	Details for annex destinations will be described in the Playbook V2. Number to access will be restricted with maintaining physical distance at mixed zone.
Venues	Press	If access to venues is limited, how are ticket allocations working?	Approval of requests in the booking system will be based on similar principles applied for the high demand events. To guarantee international coverage of the events; to ensure access to accredited press representing the NOCs/NPCs whose athletes and teams are competing in the events and to ensure an efficient and safe working environment for the media. The policy in this regard will be finalised in April.
Venues	Press	Will there be any tribune seating (i.e. Aquatics, Athletics, & Ceremonies) for photo editors?	In principle press tribunes are for reporters, there might be exceptions for some sports, if available space allows.
Venues	Press	Will ETs be able to go between venues easily? Will the list of Destinations and Movements for the first 14 days include all venues or only selected once? Will there be COVID-19 testing opportunities available in the MPC, even if your role doesn't require it? What type of roles would be required to have regular screening tests for COVID-19? What are the additional measures TOCOG is doing to ensure the air is circulated within the private office space every 30mins? Are there any unique requirements for Tokyo-based media? Do they need to provide a list of close contacts of or a 14-day plan like travelling media?	Access to the venues for the media with ET accreditation is under determination. The testing will be required during your stay per playbook. Operation in the MPC including ventilation in the Private office is under consideration. More detailed information will be informed in the playbook V2.
Venues	Press	Can photographers have multiple bookings during one day?	It is still TBD.
Venues	Press	We have been informed that media will be required to book a place in the VMCs on a daily basis. How will this impact on Es and EPs accredited media? Will they still be able to cover the sport for which they are attending the Games? Will stakeholder media have an advantage over specialists?	Approval of requests in the booking system will be based on similar principles applied for the high demand events. To guarantee international coverage of the events; to ensure access to accredited press representing the NOCs/NPCs whose athletes and teams are competing in the events and to ensure an efficient and safe working environment for the media. The policy in this regard will be finalised in April.

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Venues	Press	If you're an E journalist in Tokyo, can you access a livestream of an event through myInfo or otherwise from a computer or smartphone if you are denied access to the venue because of space restrictions? i.e., can I watch a swimming final from the MPC or even my hotel room if I don't get in?	You can watch competitions live only on CATV or other RHBs broadcasting services. There are several CATV screens in the press work area in MPC. No live-streaming of competitions has planned available on Info.
Venues	Press	Listening about booking for accessing venues. I will cover only my nation sportsmans and I plan to be on different venue every day (probably more venues per day). Will I need to book for every visit to venue?	Yes, you will need to book for every event you want to attend. More details on the booking system available in Playbook v2.
Venues	Press	Does being a Sport Specific Journalist guarantee you access to all sessions for that specific sport?	The policy with regards to priority access to venues via the booking system will be available in April.
Venues	Press	What is the process for who gets in when a press area is oversubscribed because I can't imagine likes of rights holders such as NBC being told no? Is this an open process that we can see? Or are the criteria around the process available in advance?	The booking process affects Press areas only since rights-holding broadcasters traditionally operate via bookable positions. Policy for priority access will be released in April.
Venues	Press	If a journalist decides not to attend the Games, will he/she still have access to all the media collateral mentioned to try and cover the events remotely?	Details for remote coverage will be addressed in the Playbook V2.
Venues	Press	Will media be able to attend training centres if we had planned to arrive in Tokyo some days prior to the Opening ceremony? Will booking in advance also apply? Will interviews or mixed zones will be allowed at training centres?	To be announced from April onwards more details of Booking System and access policy for the training venues.
Venues	Press	How much time before the competition event you'd expect photographer will have to register to get access to take pictures there?	It is under consideration.
Venues	Press	With space in mixed zones being limited, will there be any video and/or pooling systems in place to acquire the quotes.	OIS interview data will be uploaded on Info.
Venues	Press	What about football? could media move from one venue to another?	Yes, but we'd like to remind that you have to apply to the booking system, then need receive approval for each match day to the venue access beforehand. In terms of transport, the use of public transport is under discussion with Japanese government. More detailed information including alternative option will be informed in the playbook V2.

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Venues	Press	What is the process for entrance to oversubscribed press boxes? What are criteria for those who get in? As broadcast rights holders usually fill these boxes and get preference?	The booking process affects Press areas only since rights-holding broadcasters traditionally operate via bookable positions. Policy for priority access will be released in April.
Venues	Press	We need more information NOW on how the VMC booking system will impact on Es and EPs media	Approval of requests in the booking system will be based on similar principles applied for the high demand events. To guarantee international coverage of the events; to ensure access to accredited press representing the NOCs/NPCs whose athletes and teams are competing in the events and to ensure an efficient and safe working environment for the media. The policy in this regard will be finalised in April.
Venues	Press	Assuming there will also be a reduction to the crowd numbers, will there be more availability to photograph around the stadiums, locations?	Press and photo capacities will be finalized according to the final plans for all stakeholders.
Venues	Press	How many journalists (written press and photographers) could be at main venues, in a competition day, such as the stadium and the swimming pool? And what's the capacity of MPC?	As spoken at the Playbook briefing, there are approximately 50% reduction of each press area under COVID-19 countermeasure, but it varies according to the venue. More details will be announced in April. We are not limiting the capacity at MPC, but will do for conference rooms.
Venues	Press	As journalist participation is reduced to 50%, will it be possible to give spectators tickets by payment for opening and closing ceremony and some high demand match to journalist?	There is no plan to give spectator tickets to accredited media.
Venues	Press	If I apply for a reservation through the system in order to attend the following day events, do we still need to get tickets?	The booking system confirmation will allow you in the venue for non-high demand events. For HDEs ticket will be allocated via your NOC by the IOC Ticketing office.
Venues	Press	Will journalists have access to competitors in the mixed zones in events where there will not be formal press conferences?	Access to the Mixed Zone will be limited. In some venues there will be an additional supplementary device to access the mixed zone. Further details will be announced in April.

General

Category	Related Stakeholders	Question	Comments
14 Days Quarantine Activity Plan	Press	The policies in the Playbook is mainly for overseas press, but will the same rules apply for Japanese press? For example: submitting an activity plan for 14 days from the start of covering the Games, submitting a list of contact persons, etc. If we are prohibited from using public transport, it will be difficult for accredited media to get around, such as to go to the Sapporo venue for the marathon or if we are staying at places other than media hotels (other hotels, own home, etc.). Please let us know if you are planning to release a separate policy for Japanese press.	The athletes have same issues. The conditions for entry into Japan may be different for the domestic media, but conditions in order to have the safe and secured games will be applied for both international and domestic media. The detailed information will be transmitted at later date.
14 Days Quarantine Activity Plan	Press	What about journalists, who don't stay on official hotel and local journalists, who have homes in Tokyo? If we meet them at Press Centre, then staying in "hotel-venues" isolation for 14 days seems a bit pointless.	The activity restrictions for the first 14 days after arrival in Japan will apply to both to those staying at the media hotels and to those staying at other hotels.
Accreditation	Press	How can you set a deadline for February 19th when no details will be known before April and we have not even yet received any confirmation about the booked hotel? Do you consider to extend the deadline?	The process for press accreditation involves many phases. We are unable to change the deadlines.